

Appendix 12: Experience format

The implementation references proposed by the bidder's partner must be accompanied by a customer letter on their letter head, in the following format:

To

Date DD-MM-YYYY

BOB Financial Solutions Ltd. Limited
2nd Floor, Baroda House,
Behind Dewan Shopping Centre,
S V Road, Jogeshwari (West)
Mumbai – 400 102

Dear Sir,

REF: RFP #: CO: SYS: 2018:09 dated ____

Subject: Certificate for bidder's implementation reference

This is to certify that the _____ <Bidder name> has implemented the <Product name> _____ in our organization as a solution and it is currently running and is being used in our organization.

The further details are as follows

Bank and Product Name:

Product series/version no.:

Modules Implemented:

Date of Go Live:

Yours Faithfully,

Authorized Signatories
(Name & Designation,
Organization Name,
Seal of the firm)